

Delaware

AND

Hudson

RAILWAY COMPANY

Roger,

I am writing to express my appreciation to you and George for providing a "fix" for my Polar Express Jr. Berk.

Although I don't agree with Lionel's warrantee policy in this case, I do understand from a business stand point.

I want to thank you and your folks for a great tour and visual of your operations for the TCA group. You struck a nerve with me as I listened to your vision of sustainability for your enterprise. I applaud your plans to provide an opportunity of a working experience for fathers and sons to explore all aspects of our great hobby. I remember only too well the times my dad and I built layouts and operated trains and accessories for hours. He made things work, fixed what broke, and always surprised with something new from Madison Hardware.

I trust the new location will provide the base to continue to grow and to exceed expectations for all clients. I wish TW TRAINWORX only the best!

Sincerely,



*Dependable Transportation Service Since 1823*